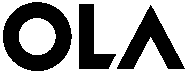
** Project ATITHI- Confidential   Update on: 21 Dec ‘24**

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**Subject: Deployment of cloud based VMS @ Ola facilities**

|  |  |  |  |
| --- | --- | --- | --- |
| Version | Author | Reviewer | Approver |
| 1.0 | Gaurav K Datta | Brig Dilip Achal, Navendu Agarwal, Sachin Shetty | BA |

1. **Objective**

To review the existing visitor management system @ Ola with other available systems in the market. This is to check if we have a better technology available and the same can be deployed at Ola.

1. **Expectation**

* A visitor coming to Ola should have a hassle free experience with minimal time to register self and enter the facility.
* The system should allow the visitor to pre – register before reaching the facility so they can just walk in without having to stand in the que to register.

1. **VMS Evaluation in 2023**

* A detailed VMS vendor evaluation was carried out in the year 2023 with onsite PoC.
* The brands evaluated were HIPLA, IDCube, Vizmo and Happy Visitor.
* HIPLA was dropped by ITSEC, IDCube was found to be slow, Happy Visitor was also found to be slow.
* VIZMO was approved by all (Security, IT, ITSEC) and the same was deployed at Ola Campus (2 machines). We are in the process of installation at FF, GF and BIC as phase 2 deployment. The machines have reached at site.
* Currently we are working on creating a dedicated lane for visitors @ campus. This lane will be equipped with a tab which is able to read a QR code generated on visitor’s cell phone created after visitor registration (Walk in or Pre-register). Its 2 factor approval process. The cost for the same is approx. INR 2L plus taxes. We are using Vizmo cloud, subscription based model (INR 65K/site/yr).

1. **Current visitor count**

|  |  |  |
| --- | --- | --- |
| Sr # | Location | No of visitors |
| 1 | Campus | 100 - 120 |
| 2 | FF | 100 - 120 |
| 3 | GF | 20 – 25 |
| 4 | BIC | 15 – 20 |

1. **New Evaluation of VMS**

We have contacted the below mentioned VMS operators to seek higher technology if any is available in the ecosystem to upgrade Ola VMS.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Sr # | Base | Brand | Clients | Remarks |
| 1 | Bharat | Happy Visitor | Amazon, GE, KPMG, Flipkart, Philips Persistent, Tesco, Nestle | Less options for customization |
| 2 | Bharat | IDCube | Tata Realty, Tata Power, Sumadura Tower, RMZ Eco world, Prestige Lakeshore, Karle | Slow S/W |
| 3 | Bharat | I2I | Prestige, RMZ, Orchid School, Brooke filed and Bhartiya city | Majorly in RE, No Clientele out of India, |
| 4 | Canada | Ilobby | Caterpillar, Sysco, Bayer, BASF, Abbott, ASSA ABLOY, Comcast, DHL, Hitachi, GKN Aerospace, Kyocera, Edward Jones, United | Under evaluation |
| 5 | US | Envoy | Palo Alto, Samsara, Pandora, Aruba, Xero, G+D, Technicolor, Asana, BOX | Under Evaluation |
| 6 | Bharat | VIZMO | Hudson Bay Services, Dixon Tech, 3M, Navi, Sutherland, IIM Nagpur, Blackboard Info, Flextronics, H&M, Toyota, Manipal | Currently @ Ola |

1. **Annexure (Current visitor flowchart)**

**Walk in**

**Pre-Register**